

VACANCY AT AFRICA NATURE INVESTORS

Position: IT Support Technician

Operational objectives

To ensure operational efficiency, data security, and scalability, while enhancing user experience, optimizing costs, and driving continuous technological improvement.

Job location: Taraba state

Key Responsibilities

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- The applicant must have practical hands on experience at installing, problem solving and repairing VHF equipment, WiFi systems (inclusive of all components), internet systems such as Starlink.
- Practical knowledge of power supply systems in particular 12-volt DC solar systems.
- Passion to respond in a timely manner to service issues and requests.
- Providing technical support to staff with official PCs/Laptops.
- Repairing and replacing equipment as necessary.
- Maintenance of IT equipment in all ANI base stations.
- Testing new technology.
- He must work in synergy with the GIS and Communications Manager to manage ANI Wide Area Network Systems (AWANS) Repeater Stations.
- Expected to take up a duty role in the Control Room, especially when the Radio Monitors are three in numbers due to annual leave or any other situation that may warrant such.
- Supervise the Radio Monitors.
- Relieve the record keeper in giving ration to staff while on pass.
- Other assignments at the discretion of the GAP management.

Skills and Competences

- Ability to assess each staff IT knowledge levels
- Ability to deal with difficult IT issues
- Logical thinker
- Good analytical and problem-solving skills
- Up-to-date technical knowledge of IT and solar power infrastructure.
- An in depth understanding of basic computer software and hardware
- Good interpersonal skills
- Good and accurate records keeping
- The applicant must be physically fit to trek up to the mountain top communication station when repair need arises.

Qualifications

- BSc or HND in Computer Science or relevant field.

NOTE: Candidate from Taraba and Adamawa state mostly preferable.

Email applications to: ao@ani-nigeria.org

Application closing date: 30/10/2024